



**HHC 17TH ANNUAL CONFERENCE**  
**Embassy Suites Hotel & Conference Center**  
**East Peoria, IL**  
**Friday, April 27, 2018**



**“Stakeholder Engagement: “THE KEY” to Better Health & Healthcare”**

**7:45 – 8:30 AM**

**Registration/Continental Breakfast/Vendor Exhibits**

**8:30 – 8:45 AM**

**Welcome and Opening Remarks**

Jerry Custer, *HHC Executive Director*

Eric Thome, *HHC Chairperson,*

State Farm, Inc.

**8:45 – 9:30 AM**

**“Making Sense Out of the (Seemingly) Unconnected.”**

**Charles “Chris” McSwain**

*President*

IBI/Integrated Benefits Institute

San Francisco, CA



**9:30 – 10:15 AM**

**“The Moral Obligation of Leaders”**

**Rod Brace, PhD**

*Chief Learning Officer*

Memorial Hermann Health System

Houston, TX



**10:15 – 11:00 AM**

**Enjoy! BREAK/VENDOR EXHIBITS**

**11:00 – 11:45 AM**

**“Facts are stubborn, but statistics are more pliable.”**  
**(Mark Twain)**

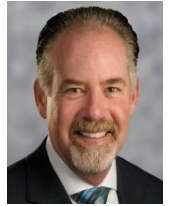
**Using Facts (And Statistics) For a Survey of Quality Outcomes in Central Illinois...**

**Shane Wolverton**

*Sr. VP of Corporate Development*

*Quantros, Inc*

*Greenville, SC*



**11:45-1:15 PM**

**Lunch/Vendor Exhibits**

**12:45-1:15 PM**

**Presentation of Outstanding Quality Award**

Eric Thome, State Farm, Inc, HHC Chairperson

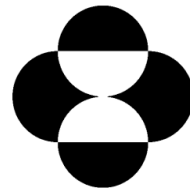
**1:15 – 1:45 PM**

**Concluding Remarks/Prize Drawing\*\***

Eric Thome, State Farm, Inc., HHC Chairperson

**\*\*Must be present to claim prize.**

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